

THE RADICATI GROUP, INC.  
A TECHNOLOGY MARKET RESEARCH FIRM

## Corporate IT Survey – Messaging & Collaboration, 2009-2010

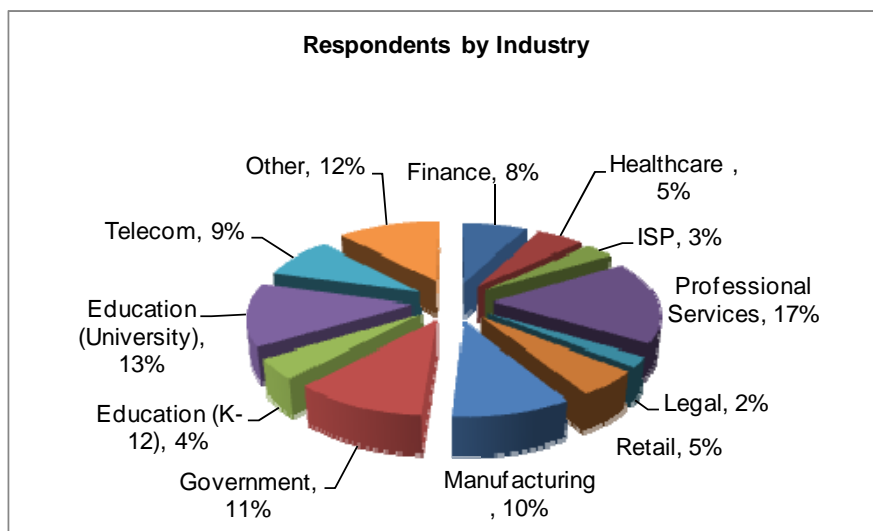
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A comprehensive survey of IT budgets, attitudes and procurement plans of 92 corporate organizations, representing a population of 293,400 users. Survey Results include:

- **Messaging Budgets & Priorities** – IT Budgets and Top Priorities by Business size.
- **Messaging Systems** – Migration, Downtime, High-Availability Planning, Storage, Platform OS Preferences, Procurement Process.
- **Hosted Email Deployment** – Motivations, Barriers, Costs, SLAs.
- **Security** – Top Security Concerns, Spam, Viruses, Type of Solutions deployed.
- **Email Archiving** – Deployments, Priorities, Procurement Process.
- **Virtualization** – Adoption trends, Deployment, Key Technology choices.
- **Instant Messaging** – Deployment by type of IM solution.
- **Business Social Networks** – Key functions, Solutions deployed.
- **Wireless Email** – Deployment, Key technology choices.
- **Unified Communications** – UC deployment, Procurement Process.

This report is intended for Organizations, Vendors, and Investors who need to understand IT directions, and messaging and collaboration attitudes in particular.



Headquarters: 1900 Embarcadero Rd, Suite 206  
Palo Alto, CA 94303  
phone: (650) 322-8059  
fax: (650) 322-8061

Europe: 29E Fitzjohns Avenue  
London NW3 5JY, UK  
phone: +44 (0) 20 7794-4298  
fax: +44 (0) 20 7431-9375

## About The Radicati Group, Inc.

The Radicati Group covers all aspects of email security, email archiving, regulatory compliance, wireless technologies, web services, identity management, instant messaging, unified communications, VoIP, and more. The company provides both quantitative and qualitative information, including detailed market size, installed base and forecast information on a worldwide basis, as well as detailed country breakouts.

The Radicati Group works with corporate organizations to assist them in selecting the right products and technologies to support their business needs, as well as with vendors to define the best strategic direction for their products. We also work with investment firms on a worldwide basis to help them identify and assess new investment opportunities.

The Radicati Group, Inc. is headquartered in Palo Alto, CA, with a Hong Kong Office, European office in London, UK.

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