

THE RADICATI GROUP, INC.
A TECHNOLOGY MARKET RESEARCH FIRM

Messaging & Collaboration – Business User Survey, 2008

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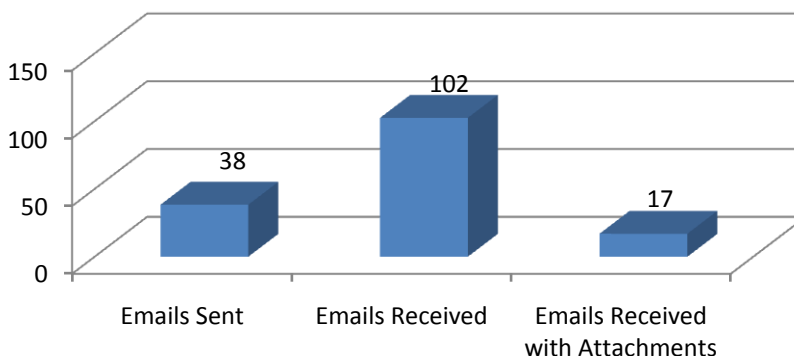
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A comprehensive survey examines attitudes and behavior of 105 business users with regards to messaging and collaboration. Survey Results include:

- **Corporate Email** – Number of Accounts per user, Number of Email Clients per user, Emails Sent/Received per day Statistics.
- **Security & Email Hygiene** – Spam, Viruses.
- **Email Archiving & Compliance Usage** – Archiving deployments, Filtering, and Email Forwarding.
- **Instant Messaging Usage** – Deployments, Sanctioned and Unsanctioned IM usage.
- **Business Social Networking Software Usage** – Wiki and Blog usage.
- **Wireless Messaging Usage** – Wireless Devices in use, Wireless “Push” Email and SMS Text Messages Sent and Received.
- **Consumer Messaging and Collaboration Usage** – End-users’ behavior as a consumer (i.e. outside of office hours). Number of Accounts per user, Emails Sent/Received per day, Spam, IM.

This report is aimed at identifying end-users’ behavior and preferences in regards to messaging and collaboration technologies.

Average Number of Emails Sent and Received per day, 2008



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About The Radicati Group, Inc.

The Radicati Group covers all aspects of email security, email archiving, regulatory compliance, wireless technologies, web services, identity management, instant messaging, unified communications, VoIP, and more. The company provides both quantitative and qualitative information, including detailed market size, installed base and forecast information on a worldwide basis, as well as detailed country breakouts.

The Radicati Group works with corporate organizations to assist them in selecting the right products and technologies to support their business needs, as well as with vendors to define the best strategic direction for their products. We also work with investment firms on a worldwide basis to help them identify and assess new investment opportunities.

The Radicati Group, Inc. is headquartered in Palo Alto, CA, with a Hong Kong Office, European office in London, UK and an Australian office in Melbourne.

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**PLEASE SEE THE FOLLOWING PAGES FOR THE
REPORT’S FULL TABLE OF CONTENTS.**

TABLE OF CONTENTS

SCOPE	9
METHODOLOGY.....	11
EXECUTIVE SUMMARY	13
SURVEY SAMPLE	17
RESPONDENTS BY BUSINESS SIZE.....	17
RESPONDENTS BY REGION.....	18
RESPONDENTS BY INDUSTRY	19
RESPONDENTS BY JOB FUNCTION.....	20
CHAPTER 1: CORPORATE EMAIL USE	21
1.1 CORPORATE DAILY TASKS	21
1.2 CORPORATE EMAIL ACCOUNTS & EMAIL CLIENT USAGE	23
1.3 CORPORATE EMAIL TRAFFIC	25
CHAPTER 2: SECURITY & EMAIL HYGIENE	29
2.1 SPAM	29
2.2 VIRUSES.....	35
CHAPTER 3: EMAIL ARCHIVING & COMPLIANCE.....	37
3.1 EMAIL ARCHIVING.....	37
3.2 COMPLIANCE	39
CHAPTER 4: INSTANT MESSAGING	43
4.1 IM USAGE	43
4.2 CORPORATE IM USAGE – SANCTIONED	49
4.3 CORPORATE IM USAGE - UNSANCTIONED	50
4.4 IM SPAM AND VIRUSES	51
4.5 IM FILTERING.....	52
CHAPTER 5: BUSINESS SOCIAL NETWORKING SOFTWARE.....	53
5.1 WIKI	53
5.2 BLOGS	56
5.3 BUSINESS SOCIAL NETWORKING TOOLS.....	58
5.4 DOCUMENT MANAGEMENT SYSTEM.....	59
CHAPTER 6: WIRELESS MESSAGING	61
6.1 WIRELESS “PUSH” EMAIL.....	61
6.2 WIRELESS DEVICES	63
6.3 WIRELESS EMAILS SENT.....	65
6.4 NON-EMAIL BUSINESS APPLICATIONS.....	66
6.5 SMS TEXT MESSAGING.....	67
CHAPTER 7: CONSUMER MESSAGING & COLLABORATION.....	69
7.1 CONSUMER EMAIL ACCOUNTS	69
7.2 SPAM	71
7.3 CONSUMER IM.....	73

List of Figures

FIGURE 1: AVERAGE EMAIL MESSAGE TRAFFIC PER DAY, 2008 15

FIGURE 2: RESPONDENTS BY REGION, 2008 18

FIGURE 3: RESPONDENTS BY INDUSTRY, 2008..... 19

FIGURE 4: RESPONDENTS BY JOB FUNCTION, 2008 20

FIGURE 5: AVERAGE WORKDAY, 2008 22

FIGURE 6: AVERAGE NUMBER OF CORPORATE EMAIL ACCOUNTS AND EMAIL CLIENTS USED, 2008
..... 23

FIGURE 7: WEB CLIENT USAGE, 2008..... 24

FIGURE 8: AVERAGE EMAIL MESSAGE TRAFFIC PER DAY, 2008 25

FIGURE 9: EMAIL ATTACHMENT SIZE, 2008 26

FIGURE 10: EMAIL ATTACHMENT SIZE, 2007 vs. 2008 27

FIGURE 11: AMOUNT OF SPAM REACHING INBOX, 2008 29

FIGURE 12: SPAM PERCENTAGE, 2008 30

FIGURE 13: PURCHASED A PRODUCT OR SERVICE AS A RESULT OF UNSOLICITED EMAIL, 2008 .. 31

FIGURE 14: PURCHASED A PRODUCT OR SERVICE AS A RESULT OF UNSOLICITED EMAIL, 2007 vs. 2008
..... 32

FIGURE 15: CHECKING QUARANTINE FOLDERS, 2008..... 33

FIGURE 16: EXPERIENCED A VIRUS ATTACK IN THE LAST 12 MONTHS, 2008..... 35

FIGURE 17: EMAIL ARCHIVING SYSTEM, 2008 37

FIGURE 18: EMAIL FILTERING, 2008 39

FIGURE 19: FORWARDING BUSINESS EMAIL TO PERSONAL EMAIL ACCOUNTS, 2008 40

FIGURE 20: ATTITUDES TOWARDS PUTTING PERSONAL AND/OR FINANCIAL INFORMATION IN EMAILS,
2008..... 41

FIGURE 21: INSTANT MESSAGING AT WORK, 2008..... 43

FIGURE 22: IM CONVERSATIONS AT WORK, 2008..... 44

FIGURE 23: IM CONVERSATION AT WORK, 2007 vs. 2008..... 44

FIGURE 24: IM USAGES, HOME vs. WORK, 2008 46

FIGURE 25: IM vs EMAIL PREFERENCE, 2008..... 47

FIGURE 26: DOES IM REDUCE EMAIL?, 2008 48

FIGURE 27: CORPORATE IM USAGE – SANCTIONED, 2008 49

FIGURE 28: UNSANCTIONED IM, 2007 vs. 2008 50

FIGURE 29: IM SPAM OR VIRUSES RECEIVED PER WEEK, 2008 51

FIGURE 30: IM FILTERING, 2008 52

FIGURE 31: WIKI AT WORK, 2008 53

FIGURE 32: ACTIVE VIEWER OR PARTICIPANT IN WIKI SITES, 2008 54

FIGURE 33: DO YOU FIND WIKIS REDUCE EMAIL TRAFFIC?, 2008 55

FIGURE 34: DO YOU PUBLISH OR CONTRIBUTE TO COMPANY BLOGS? —2008 56

FIGURE 35: DO YOU CURRENTLY READ BLOGS AT WORK?—2008 57

FIGURE 36: BUSINESS SOCIAL NETWORKING SITES, 2008..... 58

FIGURE 37: DOCUMENT MANAGEMENT / SHARING SYSTEM AT WORK, 2008..... 59

FIGURE 38: WIRELESS “PUSH” EMAIL USAGE, 2008 61

FIGURE 39: MOBILE BROWSER USAGE, 2008 62

FIGURE 40: WIRELESS DEVICE, 2008..... 63

FIGURE 41: HOW WAS YOUR MOBILE DEVICE OBTAINED?, 2008..... 64

FIGURE 42: ACCESS TO NON-EMAIL BUSINESS APPLICATIONS THROUGH WIRELESS DEVICES, 2008
..... 66

FIGURE 43: SMS TEXT MESSAGES, 2008..... 67

FIGURE 44: CONSUMER EMAIL DEPLOYMENTS, 2008 70

FIGURE 45: CONSUMER CHANGES IN AMOUNT OF SPAM RECEIVED, 2008 71
FIGURE 46: CONSUMER IM DEPLOYMENTS, 2008 73

List of Tables

TABLE 1: TOTAL USERS SURVEYED, 2008.....	17
TABLE 2: RESPONDENTS BY BUSINESS SIZE, 2008	17
TABLE 3: EMAIL CONTACTS IN CLIENT ADDRESS BOOKS, 2008	27
TABLE 4: SPAM COMPARISON, 2007 AND 2008.....	30
TABLE 5: CHANGES IN THE AMOUNT OF SPAM RECEIVED, 2008.....	31
TABLE 6: FALSE POSITIVE EMAILS RECEIVED PER WEEK, 2008.....	34
TABLE 7: VIRUS ATTACKS IN THE LAST 12 MONTHS, 2007 vs. 2008	36
TABLE 8: SEARCHING FOR OLD EMAILS, 2008	38
TABLE 9: SEARCHING FOR OLD EMAILS, 2007 vs. 2008	38
TABLE 10: IM FOR BUSINESS COMMUNICATIONS, 2008.....	45
TABLE 11: AVERAGE HOURS PER DAY SPENT READING OR WRITING BLOGS, 2008	57
TABLE 12: AVERAGE EMAILS SENT PER DAY FROM A WIRELESS DEVICE, 2008	65
TABLE 13: WIRELESS “PUSH” EMAIL vs. SMS TEXT MESSAGES, 2008.....	67
TABLE 14: CONSUMER EMAIL ACCOUNTS & EMAIL TRAFFIC PER DAY, 2008	69
TABLE 15: EMAIL TRAFFIC – CONSUMER vs. CORPORATE, 2008.....	69
TABLE 16: CONSUMER EMAIL CONTACTS	70
TABLE 17: CHANGES IN AMOUNT OF SPAM RECEIVED IN CONSUMER MAILBOXES, 2007 - 2008..	72
TABLE 18: CHANGES IN TYPES OF SPAM, CORPORATE vs. CONSUMER—2007 - 2008	72
TABLE 19: CONSUMER IM	74
TABLE 20: COMPARISON OF IM ACCOUNTS, CONSUMER vs. CORPORATE.....	74