

The Radicati Group Releases New Study “Microsoft Exchange Server 2007 - Total Cost of Ownership”

An analysis of the costs of running Microsoft Exchange Server 2007 in enterprise organizations.

For Immediate Release

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Palo Alto, CA, April 21, 2008 – The Radicati Group, Inc., a leading market research firm specializing in messaging and collaboration, today released a new study analyzing the Total Cost of Ownership (TCO) of running Microsoft Exchange Server 2007 in 19 corporate organizations. Based on detailed surveys with 12 mid-size organizations in the 500 to 2,500 user range, and 7 large organizations in the 4,500 plus user range, the study provides an in-depth look at the costs involved in the deployment of Microsoft Exchange Server 2007.

The study looks at all major components of cost, including: Acquisition costs, annual Maintenance contracts, Installation costs, on-going Administration costs, Downtime costs, Training and Storage costs. It also provides summary information on deployment of third party products for anti-spam, anti-virus and wireless email.

Organizations surveyed indicated that their decision to migrate to Microsoft Exchange Server 2007 was driven by a desire for better economies of scale, improved security, support for clustering and replication, native support for wireless “push” email and a desire to eventually adopt Unified Communications.

The study was funded in full by The Radicati Group. To order a copy of the study, or for additional information, please visit our web site at <http://www.radicati.com>, or call Quoc Hoang at (650) 322-8059.

About The Radicati Group, Inc.

The Radicati Group covers all aspects of email security, email archiving, regulatory compliance, wireless technologies, web services, identity management, instant messaging, unified communications, VoIP, and more. The company provides both quantitative and qualitative information, including detailed market size, installed base and forecast information on a worldwide basis, as well as detailed country breakouts.

The Radicati Group works with corporate organizations to assist them in selecting the right products and technologies to support their business needs, as well as with vendors to define the best strategic direction for their products. We also work with investment firms on a worldwide basis to help them identify and assess new investment opportunities.

The Radicati Group, Inc. is headquartered in Palo Alto, CA, with offices in London, Hong Kong and Melbourne.