

THE RADICATI GROUP, INC.
A TECHNOLOGY MARKET RESEARCH FIRM

Microsoft Exchange Server and Outlook Market Analysis, 2008-2012

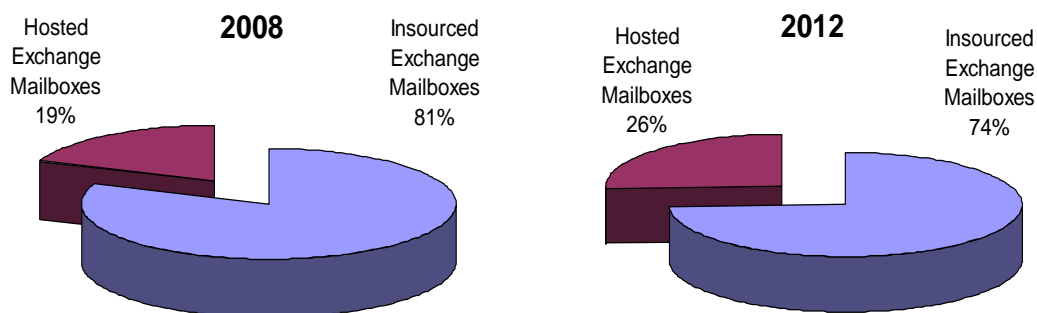
<http://www.radicati.com>

Cost – US \$3,000 by company P.O. or \$2,500 by credit card

A comprehensive analysis of Microsoft Exchange Server, Microsoft Office Outlook and Microsoft Outlook Web Access, including:

- ⊕ Installed Base, Revenue and Four-Year Forecasts
 - Worldwide Corporate Insourced and Hosted Mailboxes
 - Business Size Breakouts – Installed Base and Forecasts
 - Version Breakouts – Installed Base and Forecasts
 - Regional Breakouts – Installed Base and Forecasts
- ⊕ Product Direction for Microsoft Exchange Server 2007 and Microsoft Office Outlook 2007
 - Product Analysis and Strategy
 - Strengths/Weaknesses

This report is intended for Investors, Corporate Customers and Suppliers who need to make informed decisions about the Messaging industry.



Headquarters: 595 Lytton Avenue
Palo Alto, CA 94301
phone: (650) 322-8059
fax: (650) 322-8061

Europe: 29E Fitzjohns Avenue
London NW3 5JY, UK
phone: +44 (0) 20 7794-4298
fax: +44 (0) 20 7431-9375

About The Radicati Group, Inc.

The Radicati Group covers all aspects of email security, email archiving, regulatory compliance, wireless technologies, web services, identity management, instant messaging, unified communications, VoIP, and more. The company provides both quantitative and qualitative information, including detailed market size, installed base and forecast information on a worldwide basis, as well as detailed country breakouts.

The Radicati Group works with corporate organizations to assist them in selecting the right products and technologies to support their business needs, as well as with vendors to define the best strategic direction for their products. We also work with investment firms on a worldwide basis to help them identify and assess new investment opportunities.

The Radicati Group, Inc. is headquartered in Palo Alto, CA, with a Hong Kong Office, European office in London, UK and an Australian office in Melbourne.

ORDER FORM *To order, please fill out the following form and return it to The Radicati Group at the address or fax shown on the front.*

Microsoft Exchange and Outlook Market Analysis, 2008-2012	<i>Name</i>	
Cost (circle one): P.O \$3,000 Credit Card \$2,500	<i>Company</i>	
International Orders: Payment must be in US dollars, drawn on a US bank and must include bank routing numbers.	<i>Address</i>	
Payment Method: <input type="checkbox"/> Payment Enclosed	<i>Please indicate street address - NO P.O. BOX please!</i>	
<input type="checkbox"/> Please send invoice, P.O.#:	<i>City, State, Zip</i>	
<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> Amex	<i>Country</i>	
<i>Card Number:</i> _____ <i>Exp. Date:</i> _____	<i>Phone</i> _____	<i>Fax</i> _____
<i>Signature</i> _____	<i>Email</i> _____	

PLEASE SEE THE FOLLOWING PAGES FOR THE REPORT'S FULL TABLE OF CONTENTS.

TABLE OF CONTENTS

SCOPE	9
METHODOLOGY	11
EXECUTIVE SUMMARY	13
CHAPTER 1: MARKET ANALYSIS	17
1.1 WORLDWIDE MAILBOXES	19
1.2 WORLDWIDE MICROSOFT EXCHANGE SERVER MAILBOXES AND REVENUES	23
1.3 MICROSOFT EXCHANGE SERVER IN THE INSOURCED MARKET	26
1.3.1 Microsoft Exchange Server Installed Base by Region	28
1.3.2 Microsoft Exchange Server Installed Base by Business Size	30
1.3.3 Microsoft Exchange Server Installed Base by Version	34
1.4 WORLDWIDE MICROSOFT EXCHANGE SERVER HOSTED MAILBOXES	41
CHAPTER 2: MICROSOFT OFFICE OUTLOOK MARKET DATA	43
2.1 WORLDWIDE EMAIL CLIENTS.....	45
2.2 WORLDWIDE MICROSOFT OFFICE OUTLOOK CLIENTS	47
2.2.1 Microsoft E-mail Client Installed Base by Version.....	49
2.2.2 Microsoft Office Outlook Installed Base by Region.....	52
2.2.3 Microsoft Office Outlook Installed Base by Business Size.....	53
CHAPTER 3: MICROSOFT EXCHANGE SERVER AND OUTLOOK PRODUCT OVERVIEW	55
MICROSOFT CORPORATION.....	57
3.1 MICROSOFT EXCHANGE SERVER.....	57
3.1.1 Microsoft Exchange Server 2007.....	58
3.1.1.1 New in SP1.....	58
3.1.1.2 64-Bit	59
3.1.1.3 Role-based Architecture.....	59
3.1.1.4 Unified Messaging	61
3.1.1.5 Mobile E-mail	62
3.1.1.6 E-mail Security.....	63
3.1.1.7 Business Continuity.....	63
3.1.1.8 Compliance	64
3.1.1.9 Administration.....	65
3.1.1.10 Pricing.....	66
3.2 MICROSOFT OUTLOOK.....	68
3.2.1 Microsoft Outlook 2007	68
3.2.1.1 Interface	68
3.2.1.2 Instant Search	69
3.2.1.3 Email Security.....	69
3.2.1.4 Calendaring	70
3.2.1.5 Other Features.....	71
3.3 MICROSOFT OUTLOOK WEB ACCESS	72
3.3.1 Microsoft Outlook Web Access 2007	72
3.3.1.1 Interface	72
3.3.1.2 Email.....	73
3.3.1.3 Calendaring	73
3.3.1.4 Contacts	74
3.3.1.5 Tasks	74
3.3.1.6 Documents.....	75

3.3.1.7 Outlook Web Access Light	75
3.4 STRENGTHS, WEAKNESS AND OUR ANALYSIS	76
3.4.1 Microsoft Exchange Server	76
3.4.2 Microsoft Outlook	78
3.4.3 Microsoft Outlook Web Access	79
3.4.4 Our Analysis.....	80