



The Radicati Group, Inc.  
[www.radicati.com](http://www.radicati.com)

# Hosted Business Email Solutions

## A Radicati Group Webconference

9:30 am, PT  
June 30, 2011

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# Speakers & Agenda



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## Speakers:

- ▶ Gus Harsfai, *President and CEO, Ceryx*
- ▶ Shan Sinha, *Group Product Manager for Business Messaging, Google*
- ▶ Tony Rorai, *Product Manager, Messaging and Collaboration, NaviSite*

## Agenda:

- ▶ *Presentations from Ceryx, Google, NaviSite*
- ▶ *Speaker Panel Discussion (all) – moderated by Sara Radicati*
- ▶ *Audience Q & A session*



# CERYX

*The benefits of the cloud, without the compromise.™*

## Radicati Webconference June 30, 2011



**Microsoft**  
GOLD CERTIFIED  
Partner

Hosting Solutions  
Unified Communication Solutions  
Mobility Solutions  
Security Solutions

Gus Harsfai  
Ceryx, President and CEO

[Gus.Harsfai@Ceryx.com](mailto:Gus.Harsfai@Ceryx.com)

1-800-663-6245 Extension # 101

About Ceryx...in a few words

An abstract graphic in the bottom right corner of the slide, rendered in a lighter shade of blue than the background. It depicts a bird, possibly a seagull or a similar large seabird, in a dynamic pose of taking off or landing. The bird's wings are spread wide, and its tail is visible, creating a sense of movement and grace. The lines are smooth and flowing, blending into the background.

# Value Proposition

Enabling the large enterprise to participate in the benefits of the cloud, without the compromise.

# About Ceryx

## Industry Innovators

- › Ceryx built and has successfully taken to market Cloud Control™ – the world's first enterprise private cloud provisioning platform
- › Ceryx pioneered the 100% Uptime Guarantee through real-time geo-replication

## Industry Experts

- › 10+ years delivering advanced solutions to enterprises as a UCC managed service provider
- › 18+ years as a systems integrator focused on messaging and collaboration
- › Software development expertise for enabling differentiation with scalability

## Leaders in Messaging and Collaboration Solutions

- › Chosen by IBM, CompuCom and EMC
- › Fortune 500 Companies
- › Radicati – Magic Quadrant “Trailblazers”



Hosting Solutions  
Unified Communication Solutions  
Mobility Solutions  
Security Solutions

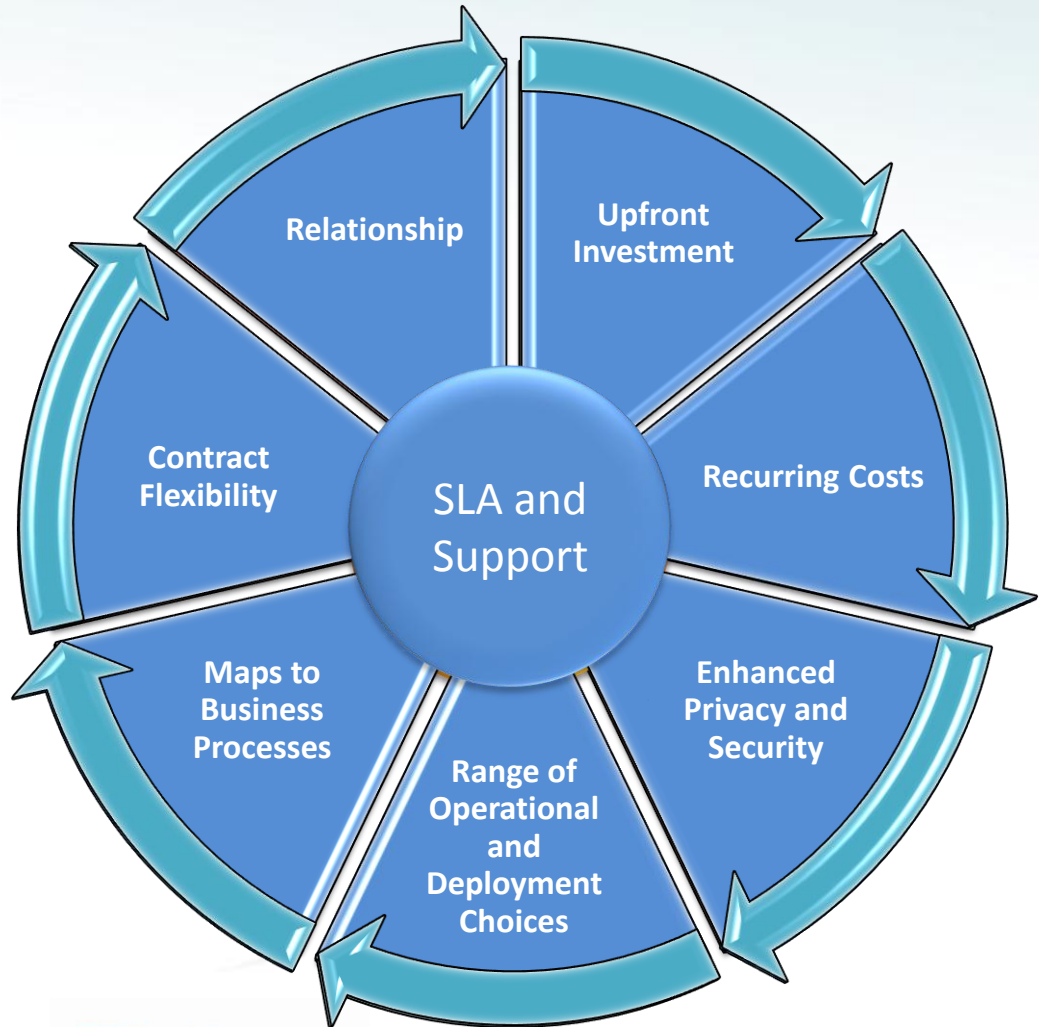


# The Market...Our Current and Future Clients

An abstract graphic in the bottom right corner of the slide. It features a light olive-green color against the darker olive-green background. The graphic consists of several overlapping, curved shapes that suggest a road or a path curving into the distance, creating a sense of movement and direction.

# Clients Considerations

Clients face a number of business and technical issues when evaluating outsourced messaging solutions





# What the Market is Demanding

## 1. Control...over resources

- Initial costs
- Total cost of ownership

## 2. Control...over data

- Data encryption
- Two-factor authentication
- Advanced mobility security
- Data protection
- Disaster recovery
- **Secure Delegated Administration – via Cloud Control™**

## 3. Control...over processes

- Integration
- Support
- Maintenance
- Adapting for the future



# Google Apps for Business

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Designed for teams, built for the web

Shan Sinha  
Google Apps Product Manager

# Unique value for our customers



## Pure & Proven Cloud

100% browser based  
Rapid innovation  
Enviably secure & reliable



## Designed for Teams

Real-time collaboration  
Socially aware  
Across organisation borders



## Simple & Affordable

Simple licensing  
Supported for everyone  
Low TCO



## Productive Anywhere

Device agnostic  
Viewing AND editing  
Interchangeable experience

# Pure & Proven Cloud

## 100% Web

All applications accessed via the browser  
No thick-client software to install and maintain  
100s of integrated partner apps, just a click away

## Rapid Innovation

Over 125 new features in 2010 released directly to the user  
Unique new capabilities like automatic translation in Gmail & Talk  
'Scheduled release' or 'rapid release' to suit your needs

## Enviably Reliability, Scale & Security

99.984% uptime in 2010, 99.9% uptime SLA  
>3M businesses, >30M users, hundreds of millions of consumers  
SAS70 Type II, FISMA (US), 24/7 threat identification



# Designed for Teams



## Real-Time Collaboration

True real-time editing with no conflicts to resolve  
Intuitive UI with 2-click sharing

## Everyone can be Involved

Colleagues, customers and partners can all collaborate  
No additional costs or software required

## Socially Aware

See others editing alongside you  
Comments that bring people into your documents

# Productive Anywhere



## View AND Edit

Not just access to information, but collaboration on the go  
Adaptable to your situation with features like voice input

## Device Agnostic

Gmail, Calendar and Docs on any web-enabled device  
Seamless experience with BlackBerry, iPhone, Symbian  
and Android

## Interchangeable Experience

Consistent user experience across all devices and form factors  
Start on your phone, move to your tablet, finish on your phone

# Simple & Affordable



## Simple licensing

Single price meeting the needs of all users  
No additional costs to consider

## Low TCO

\$50/user/year, that's what you pay  
Proven deployment tools and training

## Open & Consistent

Phone and email support for all businesses  
Transparent availability dashboard available to everyone  
No lock-in with initiatives like the Data Liberation Front

# Tools for today's workers

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**Gmail** *Huge inbox with search. Keep and find everything.*



**Talk** *Business class IM and VC as easy as email.*



**Groups** *Let users easily create and work in teams.*



**Calendar** *Make sharing calendars and schedules easy.*



**Docs** *Makes collaborating as easy as creating.*



**Google Cloud Connect** *Co-authoring in Microsoft Office.*



**Sites** *Allow users to manage their own sites.*



**Video** *Unlock the power of video within your business.*



**Postini** *Security and compliance solutions.*



3M businesses have gone Google – 3,000 more each day



The image displays a world map with various company logos placed over different continents, illustrating global reach. The logos are as follows:

- North America:** Virgin America, Motorola, Delta Hotels, City of Los Angeles (Founded 1781), Diversey (for a cleaner, healthier future™), Genentech, Concha y Toro, LAN.
- Europe:** Rentokil Initial, Jaguar, Land Rover, Euromaster, The Guardian, Valeo, Orient-Express.
- Asia:** Fujisoft, Tata, JTB, India Infoline (IT'S ALL ABOUT MONEY. HONEY!), NTT docomo (DOCOMO interTouch), Flight Centre, Ray White (REAL ESTATE).

Learn more at [google.com/apps](https://google.com/apps)

NaviSite®

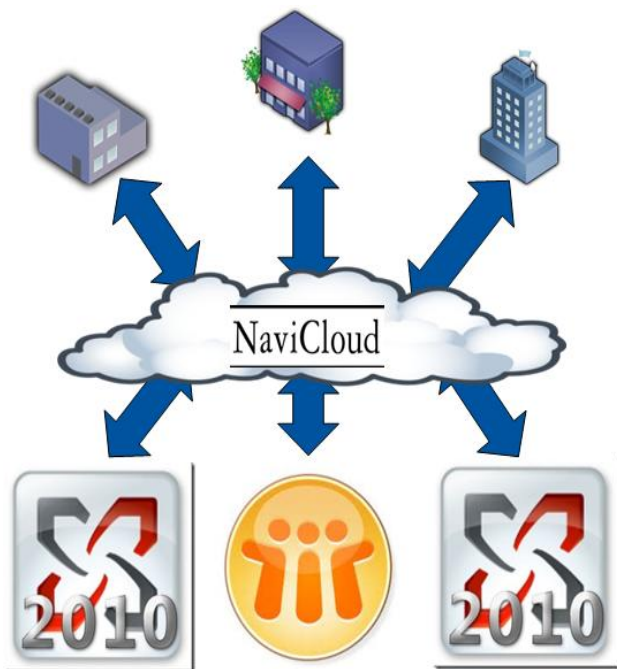
# Messaging and Collaboration Services

Tony Rorai  
Product Manager

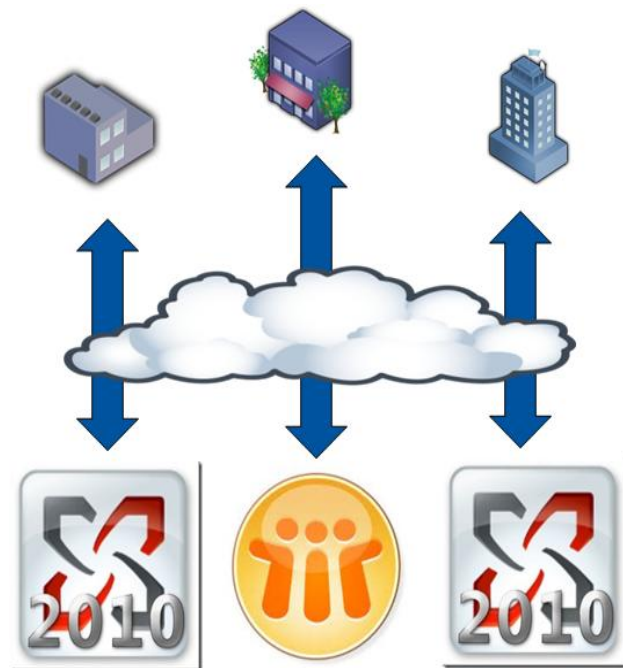
# NaviSite Managed Messaging Services

## Two basic flavors

NaviCloud

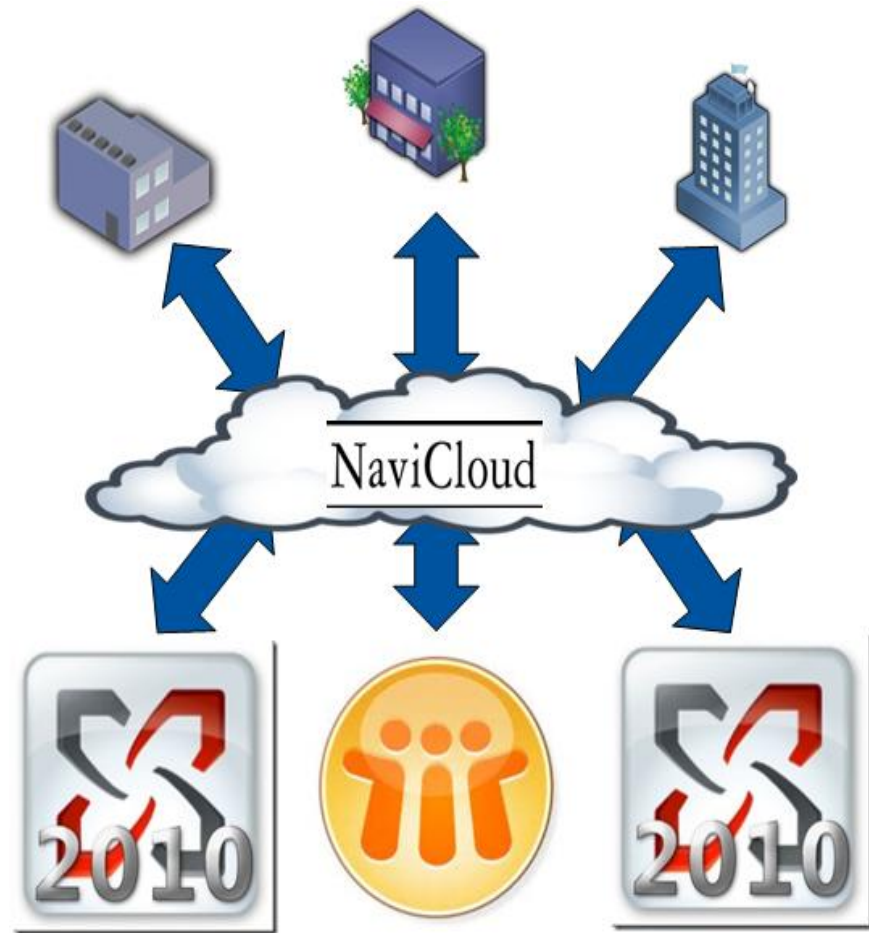


Dedicated



# NaviSite NaviCloud Messaging Solutions

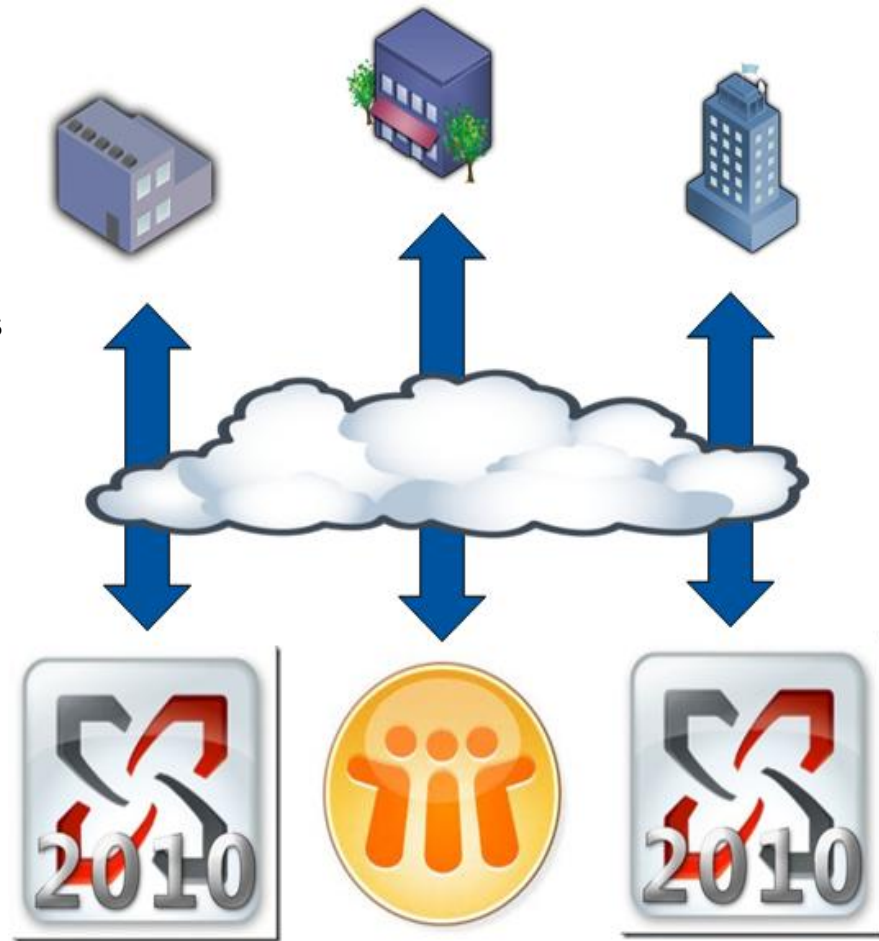
- Single customer per logical architecture on multi-tenant cloud infrastructure
- Powered by NaviCloud MCS
- Full Active Directory integration
- Lifecycle Management
- Fully customizable based on customer requirements including compliance and regulatory
- Microsoft Exchange 2010, SharePoint 2010, OCS 2007/Lync 2010
- Lotus Notes & Domino 8.5, Sametime, Connections
- Postini and Trend standard
- Mimecast UEM, Global Relay Compliance Archiving
- BES/Good/ActiveSync
- Up to 99.99% SLA





# NaviSite Dedicated Messaging Solutions

- Single customer per architecture
- Fully dedicated hardware
- Full Active Directory integration
- Lifecycle Management
- Fully customizable based on customer requirements including compliance and regulatory
- Microsoft Exchange 2010, SharePoint 2010, OCS 2007/Lync 2010
- Lotus Notes & Domino 8.5, Sametime, Connections
- Postini and Trend standard
- Mimecast UEM, Global Relay Compliance Archiving
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- Up to 99.99% SLA



# NaviSite Managed Messaging - Key Features

## Complex Environments

- Fully customized solutions built to spec
- Seamless Integration with multiple AD options
- Vendor Agnostic equals best of breed at each layer

## Security & Compliance

- Multi-pronged security framework
- Enterprise Spam and Virus included in all solutions
- SAS70 Type II, PCI, HIPAA, Sarbanes Oxley compliant

## Performance

- Enterprise class architecture
- SLA guarantees
- High Availability and Disaster Recovery

## Application Expertise

- 15 years supporting IBM Lotus solutions
- 10 years supporting Microsoft Exchange solutions
- Custom apps/Custom integration/multi-platform

## Usage-based Pricing

- Per user charge for all Messaging solutions
- No up-front capital investments
- Managed solutions delivered as a hosted service

Thank You!

NaviSite®

# Your Speaker Panel



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- ▶ **Sara Radicati**  
President & CEO, The Radicati Group
- ▶ **Gus Harsfai**  
President and CEO, Ceryx
- ▶ **Shan Sinha**  
Group Product Manager for Business Messaging, Google
- ▶ **Tony Rorai**  
Product Manager, Messaging and Collaboration, NaviSite



# Thank You!



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*New Reports just published by The Radicati Group:*

- ▶ Email Archiving Market, 2011–2015
- ▶ Email Statistics Report, 2011–2015
- ▶ Enterprise Social Networking – Market Quadrant, 2011
- ▶ IBM Lotus Notes and Domino Market Analysis, 2011–2015
- ▶ Corporate Web Security Market, 2011–2015
- ▶ Microsoft SharePoint Market Analysis, 2011–2015
- ▶ Microsoft Exchange and Outlook Market Analysis, 2011–2015

You can view all our published and upcoming reports at [www.radicati.com](http://www.radicati.com)