



The Radicati Group, Inc.
www.radicati.com

Cloud Email Hosting, Archiving and Security

A Radicati Group, Inc. Webconference

9:30 am, PT
July 29, 2010



The Radicati Group, Inc.
www.radicati.com

Speakers & Agenda

Speakers:

- Nick Mehta, *CEO, LiveOffice*
- Robert Liebholz, *Senior Vice President Sales & Business Development, Intermedia*

Agenda:

- *Presentation from LiveOffice and Intermedia*
- *Speaker Panel Discussion – moderated by Sara Radicati*
- *Audience Q & A session*

Mitigating Risk Around Moving Your Email to the Cloud

July 29, 2010

Nick Mehta

1

Our Company

2

Our Solution

3

Better Together

Archiving Market Leader

360 Archiving



Target: IT, End Users

- Unlimited Mailbox
- Zero client footprint
- Outlook/OWA/Notes/BES
- Search, tag, reply, restore
- PST/NSF folder import
- Built-In Email Continuity



Target: Legal

- Self-Service discovery
- Roles-based access
- Boolean, fuzzy, full text
- Highlighting and review
- Tagging, holds, export
- Audit trail
- Optional: SharePoint



Target: Compliance/HR

- SEC/FINRA Compliance
- Email, IM, Bloomberg
- WORM storage
- Supervision workflow
- Online audit download
- End-to-end audit services
- Optional: Social Media

History

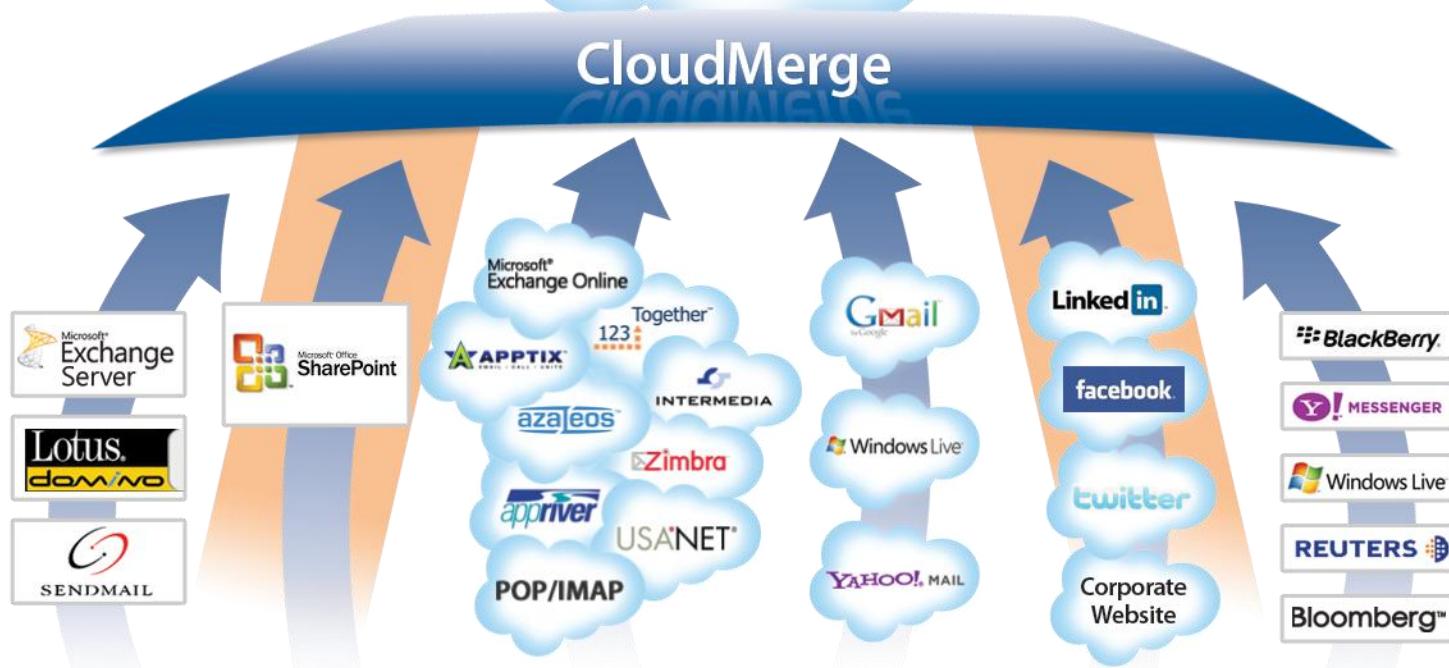
Founded in 1998 | 10,000+ clients | 97% renewal rate



LiveOffice Vision



CloudMerge



On-Premise Email

SharePoint

Cloud Email

Personal Email

Social Media

Other Content

Automated Migrations



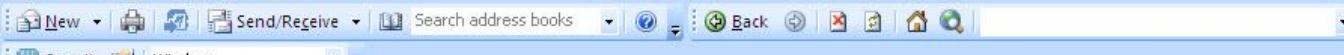
LiveOffice Archiving Demos

1.



2.





Snagit Window

Mail

Favorite Folders

- Inbox
- Unread Mail
- Sent Items

Mail Folders

- All Mail Items
- Mailbox - Amy Dugdale
 - _Personal Archive
 - Compose
 - Deleted Items
 - Drafts
 - Inbox
 - Junk E-Mail1
 - Outbox
 - Personal Archive
 - RSS Feeds
 - Sent Items
 - Search Folders
 - Archive Folders

LiveOffice Personal Archive

Search Filters

Sender: **Mailbox** **Inbox** **Sent**

Message: **Subject:**

From: **To:**

Attachment Type: **Has Attachments**

Sent Date:

Years

- 2009 (3976)
- 2008 (1518)
- 2010 (667)

Attachments

- Graphics (169)
- pdf (142)
- Excel (85)
- Word (85)
- Others (23)
- Html (10)

Filters On

From **To** **Subject** **Date** **Score** **Tag**

<input checked="" type="checkbox"/>	dean.nicolls@li...	sanjeev.jain@mi...	LiveOffice in Solution Showcas...	3/3/2010 1:53 PM		
<input type="checkbox"/>	investmentnews_...	aagnew@liveoffi...	Four NYC reps sue LPL for disc...	3/3/2010 1:29 PM		
<input type="checkbox"/>	access@interact...	adugdale@liveof...	WSJ NEWS ALERT: Magnitude 6.3 ...	3/3/2010 10:49 AM		
<input type="checkbox"/>	alerts@btobonli...	aagnew@liveoffi...	'WSJ' to debut NY section next...	3/3/2010 10:30 AM		
<input type="checkbox"/>	reply-103341@up...	aagnew@advisors...	Media pitching superstar: Secr...	3/3/2010 10:08 AM		
<input type="checkbox"/>	reply-103341@up...	aagnew@advisors...	Twitter PR Advances: Hubspot s...	3/3/2010 9:09 AM		
<input type="checkbox"/>	370272.85099898...	aagnew@liveoffi...	NSE Slashes Gold ETF Charges	3/3/2010 7:58 AM		
<input type="checkbox"/>	onwallstreet@m...	adugdale@adviso...	Invitation to Network with 200...	3/3/2010 7:15 AM		
<input type="checkbox"/>	access@interact...	adugdale@liveof...	WSJ NEWS ALERT: Rangel Tempora...	3/3/2010 6:14 AM		
<input type="checkbox"/>	thewallstreetjo...	adugdale@liveof...	Barron's Limited-Time Offer - ...	3/3/2010 6:00 AM		
<input type="checkbox"/>	reply-103341@up...	aagnew@advisors...	Rescheduled today: Three top b...	3/3/2010 5:07 AM		
<input type="checkbox"/>	access@interact...	adugdale@liveof...	WSJ NEWS ALERT: Greece Announc...	3/3/2010 4:42 AM		
<input type="checkbox"/>	sifma@smartbrie...	adugdale@liveof...	Analysis: Greece's swaps prompt...	3/3/2010 4:21 AM		
<input type="checkbox"/>	newsletters@con...	adugdale@liveof...	paidContent Newsletter [Mar 3,...	3/3/2010 3:02 AM		

Page 1 of 124 pages / (Total 6161 Items)

WSJ NEWS ALERT: Magnitude 6.3 Aftershock Hits Southern Chile

access@interactive.wsj.com
 Sent: 3/3/2010 10:49:56 AM
 To: adugdale@liveoffice.com

News Alert
 from The Wall Street Journal

An earthquake with a magnitude measured at a preliminary 6.3 struck off Chile north-northwest of Concepcion, the city devastated by Saturday's 8.8-magnitude quake, the U.S. Geological Survey reports. Wednesday's quake was centered about 33 miles north-northwest of Concepcion, at a depth of about 22 miles.

The agency said two more quakes followed within six seconds, with preliminary magnitude measurements of 5.9 and 6.0, respectively.

Tsunami alert sounded in the town of Constitucion.

Mail

Calendar

Contacts

Tasks

Saved Searches

8

File Edit View Go Tools Actions Help

New Send/Receive Search address books Back Home

Snagit Window

Mail

Favorite Folders

- Inbox
- Unread Mail
- Sent Items

Mail Folders

- All Mail Items
- Mailbox - Amy Dugdale
 - Personal Archive
 - Compose
 - Deleted Items
 - Drafts
 - Inbox
 - Junk E-Mail1
 - Outbox
 - Personal Archive
 - RSS Feeds
 - Sent Items
 - Search Folders
 - Archive Folders

LiveOffice Personal Archive

Search Filters

Amy Dugdale Mailbox Inbox Sent

Message: wall street

Subject:

From: To:

Attachment Type: Has Attachments

Sent Date: [Specify a date range]

Selected emails restored.

From To Subject Date Score Tag

dean.nicolls@i... sanjeev.jain@mi... LiveOffice in Solution Showcas... 3/3/2010 1:53 PM

investmentnews_... aagnew@liveoff... 3/3/2010 1:29 PM

access@interact... adugdale@liveoff... 3/3/2010 10:49 AM

alerts@btobonli... aagnew@liveoff... 3/3/2010 10:30 AM

reply-103341@up... aagnew@adviso... 3/3/2010 10:08 AM

reply-103341@up... aagnew@adviso... 3/3/2010 9:09 AM

370272.8509989... aagnew@liveoff... 3/3/2010 7:58 AM

onwallstreet@m... adugdale@adviso... 3/3/2010 7:15 AM

access@interact... adugdale@liveoff... 3/3/2010 6:14 AM

thewallstreetjo... adugdale@liveoff... 3/3/2010 6:00 AM

reply-103341@up... aagnew@adviso... 3/3/2010 5:07 AM

access@interact... adugdale@liveoff... 3/3/2010 4:42 AM

sifma@smartbrie... adugdale@liveoff... 3/3/2010 4:21 AM

newsletters@con... adugdale@liveoff... 3/3/2010 3:02 AM

Add Tag

Select Existing Tag
No Tags Found

Create New Tag
Enter Tag name: WSJ Alert

Comments:

Add Cancel

WSJ NEWS ALERT: Rangel To Step Aside

access@interactive.wsj.com
Sent: 3/3/2010 6:14:05 AM

News Alert
from The Wall Street Journal

Rep. Charles Rangel said he is temporarily stepping aside as the chairman of the House Ways & Means Committee.

Mr. Rangel, a New York Democrat, has been battling a series of ethics charges in recent months. Last week, the House ethics committee found he broke congressional rules by not properly disclosing trips to the Caribbean that were paid for by companies.

<http://online.wsj.com/article/SB10001424052748703882704575099303391085646.html?mod=dilemaAlertNFW>

9

File Edit View Go Tools Actions Help

New Send/Receive Search address books Back Home

Snagit Window

Mail

Favorite Folders

- Inbox
- Unread Mail
- Sent Items

Mail Folders

- All Mail Items
- Mailbox - Amy Dugdale
 - Personal Archive
 - Compose
 - Deleted Items
 - Drafts
 - Inbox
 - Junk E-Mail1
 - Outbox
 - Personal Archive
 - RSS Feeds
 - Sent Items
 - Search Folders
 - Archive Folders

Search Filters

Senders

- access@interactive.wsj.com
- reply-103379@uptilt.com
- reply-103341@uptilt.com
- sifma@smartbrief.com (3)
- googlealerts-noreply@google.com
- Amy Dugdale (270)

Years

- 2009 (3976)
- 2008 (1518)
- 2010 (667)

Attachments

- Graphics (169)
- pdf (142)
- Excel (85)
- Word (85)
- Others (23)
- Html (10)

LiveOffice Personal Archive

Search Filters

Senders

Message: wall street

Subject:

From: **To:**

Attachment Type: Has Attachments

Sent Date: [Specify a date range]

Selected emails restored.

<input checked="" type="checkbox"/>	From	To	Subject	Date	Score	Tag
<input type="checkbox"/>	dean.nicolls@li...	sanjeev.jain@mi...	LiveOffice in Solution Showcas...	3/3/2010 1:53 PM		
<input type="checkbox"/>	investmentnews_...	aagnew@liveoffi...	Four NYC reps sue LPL for disc...	3/3/2010 1:29 PM		
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<input type="checkbox"/>	newsletters@con...	adugdale@liveoff...	paidContent Newsletter [Mar 3,...	3/3/2010 3:02 AM		

Page 1 of 124 pages / (Total 6161 items)

WSJ NEWS ALERT: Rangel Temporarily Gives Up Post as Chairman of the House Ways & Means Committee

access@interactive.wsj.com

Sent: 3/3/2010 6:14:05 AM

News Alert
from The Wall Street Journal

Rep. Charles Rangel said he is temporarily stepping aside as the chairman of the House Ways & Means Committee.

Mr. Rangel, a New York Democrat, has been battling a series of ethics charges in recent months. Last week, the House ethics committee found he broke congressional rules by not properly disclosing trips to the Caribbean that were paid for by companies.

<http://online.wsj.com/article/SR10001424052748703862704575099303391085646.html?mod=dilemaletNWS>

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Done

Archive

- Managed Accounts
- Accounts
- Saved Searches
- User Groups
- Tags

Archive

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Bill Williams - bill.williams@enron.com

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[Restore](#) [Print](#) [Delete](#)

>>

[Previous](#) [Next](#) [Restore](#) [Tag](#)

UBSW ENERGY KICK-OFF CELEBRATION

f.calger@enron.com

Sent: 2/6/2002 6:39:10 PM

To: susan.amador@enron.com;
 john.anderson@enron.com;
 tim.belden@enron.com;
 victor.hilf@enron.com

Welcome to UBS Warburg Energy, LLC

All UBS Warburg Energy, LLC employees are invited to join us for breakfast and happy hour on Friday, February 8, 2002.

Breakfast, 8:15 a.m., here on the 3rd floor.

Happy Hour, 3:00 p.m., appetizers and drinks (2), Fernando's Hideaway, 824 SW First Avenue (upstairs)

We hope you will join us!

Chris and Tim

Advanced Search <input checked="" type="radio"/> Match All <input type="radio"/> Match Any		
<input type="button" value="+"/>	<input type="button" value="-"/>	Entire Message
<input type="button" value="+"/>	<input type="button" value="-"/>	To
		Entire Message
		Subject
		Body
<input type="checkbox"/>	<input type="checkbox"/>	From
<input type="checkbox"/>	<input type="checkbox"/>	To
<input type="checkbox"/>	<input type="checkbox"/>	Has Attachment
<input type="checkbox"/>	<input type="checkbox"/>	Attachment Name
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<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 21; 2/6/2002 10:38 PM
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<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 22; 2/6/2002 10:39 PM
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<input type="checkbox"/>	<input type="checkbox"/>	.hall@enron.com susan.amador@enron.com Can UBS Tame Enron's Wild Traders? 2/6/2002 6:48 PM
<input type="checkbox"/>	<input type="checkbox"/>	f.calger@enron.com susan.amador@enron.com UBSW ENERGY KICK-OFF CELEBRATION 2/6/2002 6:39 PM
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<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 16; 2/6/2002 5:37 PM
<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 15; 2/6/2002 4:37 PM
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<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 18; 2/6/2002 3:38 PM
<input type="checkbox"/>	<input type="checkbox"/>	.hall@enron.com susan.amador@enron.com Can UBS Tame Enron's Wild Traders? 2/6/2002 2:48 PM
<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 17; 2/6/2002 2:38 PM
<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 16; 2/6/2002 1:37 PM
<input type="checkbox"/>	<input type="checkbox"/>	julie.dyer@enron.com a.allen@enron.com; john YOU HAVE 48 HOURS - Message from Lou 2/6/2002 1:18 PM
<input type="checkbox"/>	<input type="checkbox"/>	pete.davis@enron.com pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 15; 2/6/2002 12:22 PM

Archive

- Managed Accounts
- User Groups
 - List
 - Add New
- Sales
- Woodberry's Enron Group
- Tags



Search

Advanced Search Match All Match Any

+ -	Entire Message	Contains	energy
+ -	Has Attachment	Yes	

From	To	Subject	Date	Relevance
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 24;	2/7/2002 1:38 AM	2/6/2002 9:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 22;	2/6/2002 11:37 PM	2/6/2002 8:37 PM	
f.calger@enron.com	susan.amador@enron.com UBSW ENERGY KICK-OFF CELEBRATION	2/6/2002 10:39 PM	2/6/2002 7:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 21;	2/6/2002 10:38 PM	2/6/2002 7:37 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 20;	2/6/2002 9:38 PM	2/6/2002 6:48 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 19;	2/6/2002 9:38 PM	2/6/2002 6:39 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 18;	2/6/2002 9:38 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 16;	2/6/2002 5:38 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 15;	2/6/2002 5:37 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 19;	2/6/2002 4:37 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 18;	2/6/2002 3:38 PM	2/6/2002 6:38 PM	
.hall@enron.com	susan.amador@enron.com Can UBS Tame Enron's Wild Traders?	2/6/2002 2:48 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 17;	2/6/2002 2:38 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 16;	2/6/2002 1:37 PM	2/6/2002 6:38 PM	
julie.dyatt@enron.com	a..allen@enron.com; john YOU HAVE 48 HOURS - Message from Lou	2/6/2002 1:18 PM	2/6/2002 6:38 PM	
pete.davis@enron.com	pete.davis@enron.com; a Start Date: 2/6/02; HourAhead hour: 15;	2/6/2002 1:22 PM	2/6/2002 6:38 PM	

Can UBS Tame Enron's Wild Traders?

.hall@enron.com

Sent: 2/6/2002 6:48:57 PM

To: susan.amador@enron.com; john.anderson@enron.com; victor.bulbes@enron.com; fran.chen@enron.com

Wednesday February 6, 1:41 pm Eastern Time

BusinessWeek Online

DAILY BRIEFING -- Can UBS Tame Enron's Wild Traders?

Daily Briefing: NEWS ANALYSIS

By Emily Thornton in New York, David Fairlamb in Zurich, and Stephanie Anderson Forest in Dallas

Back in November, Dynegy (NYSE:DYN - news) had what sounded like a great idea: Buy Enron's flagship trading business in natural gas and electricity, and immediately become the dominant force in those markets. Dynegy fled when Enron started to collapse under an avalanche of scandal. Now, Zurich [Switzerland]-based UBS Warburg (NYSE:UBS - news) is making the same bet, albeit for a lot less money.

The question now: Will the conservative bank be able to impose Swiss order on the rogue Texas company's traders? On one level, the deal doesn't seem completely farfetched. Enron's gas and electricity trading actually seems to have made money. Other bankers who checked it out estimate the trading operations racked up \$3 billion in pretax profits over the past two years [see BW, 2/11/02, "Enron: How Good an Energy Trader?"].

Still, UBS had good reason to go for a deal that gave it 67% of future pretax profits for a pledge only to pay the salaries of 625 Enron employees. Obviously, the

Archive

Administration

Alerts

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Alerts



Policy Alert

 Search Log
 Policy Alert

Save Cancel



Add Policy Alert

* Policy Name:

* Saved search:

* Alert Email(s):

* Comment:

In Dashboard?

*Indicates Required Field.+Separate multiple email addresses with semicolons.

Case #4567 (Legal Hold)

New Mail Reply Reply All Forward Export current page (pst) Export selected emails (pst) Export all emails (pst) Export current page (eml) Export selected emails (eml) Export all emails (eml)

From To Date

angie.collins@enron.com john.arnold@enron.com 2/25/2002 2:43 PM
 khymberly.booth@enron.com john.arnold@enron.com 2/25/2002 12:02 PM
 pete.davis@enron.com pete.davis@enron.com 2/7/02; Ho...
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 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/7/02; Ho...
 f.calger@enron.com susan.amador@enron.com; john.anderson@enron.com UBSW ENERGY KICK-O...
 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/6/02; Ho...
 serena.bishop@enron.com bill.williams@enron.com thanks 2/6/2002 8:38 PM
 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/6/02; HourAhead hour: 22; 2/6/2002 7:37 PM
 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/6/02; HourAhead hour: 18; 2/6/2002 7:38 PM
 david.oxley@enron.com a.allen@enron.com; john.anderson@enron.com Access Card Information 2/6/2002 7:14 PM
 .hall@enron.com susan.amador@enron.com; john.anderson@enron.com Can UBS Tame Enron's Wild Traders? 2/6/2002 6:48 PM
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 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/6/02; HourAhead hour: 21; 2/6/2002 6:38 PM
 pete.davis@enron.com pete.davis@enron.com; albert.meyers@enron.com Start Date: 2/6/02; HourAhead hour: 17; 2/6/2002 6:38 PM

RE: Vacation Policy Procedures
 angie.collins@enron.com

emails[1].zip

File Edit View Favorites Tools Help

Back Forward Search Folders Folder Sync

Address: C:\Documents and Settings\adugdale\Local Settings\Temporary Internet Files\Content.IE5\W3PUUKCM\emails[1].zip

Folder Tasks Extract all files

Other Places

Details

501860001... 501860001... 501860001... 501860001... 501860001... 501860001... 501860001...
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 501860001... 501860001...

Angie Collins/Dina Snow Asset Marketing, QF/Structured Deals and Mexico Groups
 Cristina Zavala San Francisco Based Employees
 Daniel Quezada Gas Group
 Kathryn Sheppard Portland Based Employees
 Loretta Brooks E&P Mariner Group
 Lorie Leigh East Development and Technical Services Groups
 Tina Holcombe Power Group (Houston Based Employees)
 Kathryn Gonzales EES Trading/Auction Group

Page 1 of 1 / (Total 30 Items)

If you have any questions regarding the vacation policy

Better Together

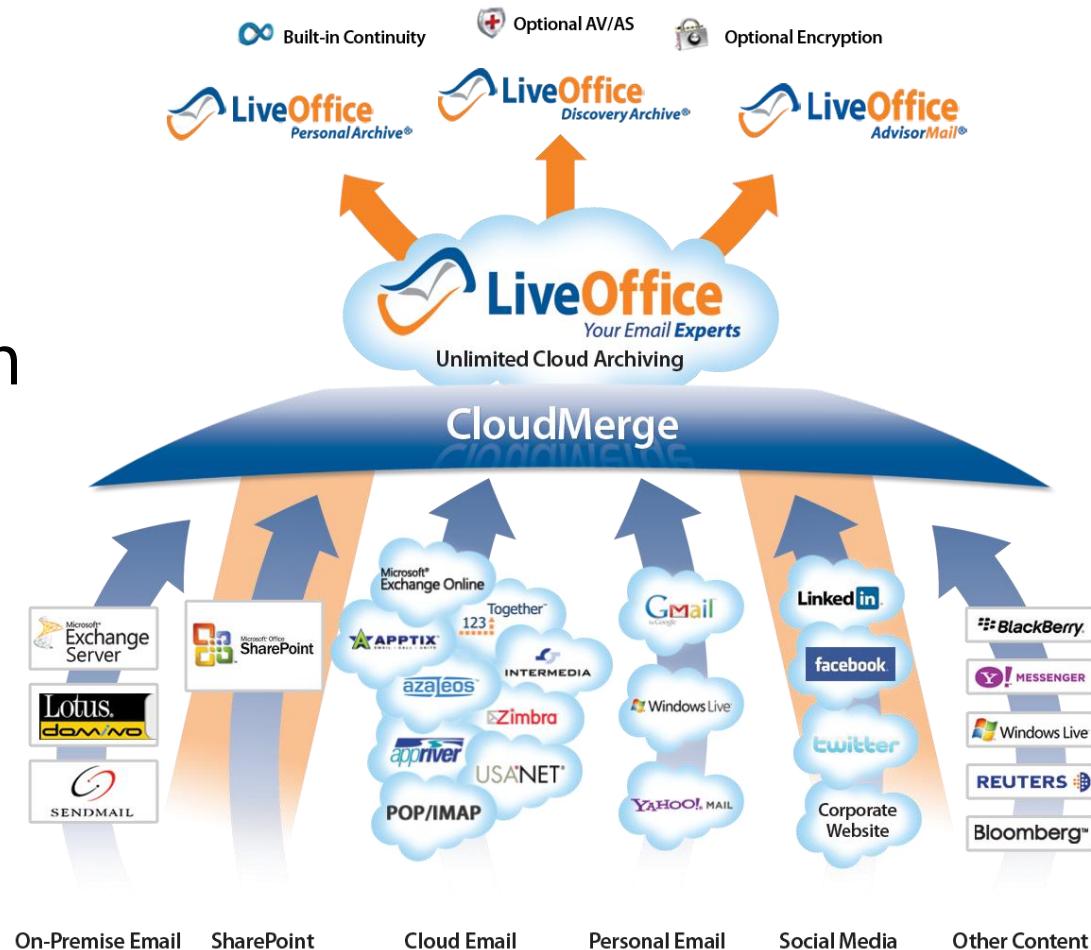
Intermedia + LiveOffice Archiving



	Simplify Migration	<ul style="list-style-type: none">- Start archiving ahead of move- Move legacy data into archive
	Legal/Compliance	<ul style="list-style-type: none">- E-Discovery/legal hold issues- Retention/compliance issues
	Backup/Continuity	<ul style="list-style-type: none">- Insurance policy to protect data- Safeguard for downtime
	Freedom	<ul style="list-style-type: none">- Migrate with confidence- Retain leverage

Thank You!

Nick Mehta
CEO
nick@liveoffice.com



Appendix: Just the facts

Feature	LiveOffice
Archiving focus	Complete
Unlimited storage	Yes
Outlook integration for archiving	Yes
Outlook Web Access integration	Yes
Mobile device integration (e.g., BlackBerry)	Yes
Built-in email continuity	Yes
Compliance supervision workflow	Yes
Discovery/compliance services	Yes
Top ten ranking for e-Discovery (Socha-Gelmann)	Yes
End-to-end migration services	Yes
SLA	99.99%
On-premise email options	Exchange, Lotus Domino, GroupWise
Cloud email options	Archiving connectors built for all major cloud email providers
Client support for archiving	Complete 24x7 (phone, email)

About Intermedia

Presented by

Bob Leibholz, SVP Sales and Business
Development



INTERMEDIA



ABOUT INTERMEDIA

Our Claim to Fame:

- The leader in business email and IT hosting since 1995
- Undisputed leader in Exchange hosting since 2000



Our Company:

- 200 employees worldwide
- Headquarters in NYC, operations in Silicon Valley, London and St. Petersburg, Russia
- Profitable, debt-free





INTERMEDIA

COMPANY HIGHLIGHTS

Industry Leader by Seat Count:

- Over 250,000 full MAPI Exchange mailboxes under management - more than any other provider

Growing Communications Product Suite:

- Hosted email, mobility, instant messaging, fax, collaboration tools, unified communications and soon hosted PBX

Differentiation Based on Quality of Service and Integration:

- Designed specifically for SMBs, making enterprise-class communications services accessible and manageable from a single point of control

History of “Firsts to Market” Through Proprietary Development:

- Hosted Exchange 2010 and SharePoint 2010

Distributor of Choice:

- Co-branded offerings with Ingram Micro and Brasoftware; more than 5,000 reseller partners selling Intermedia service as affiliates or private label partners across North America, Latin America and Europe

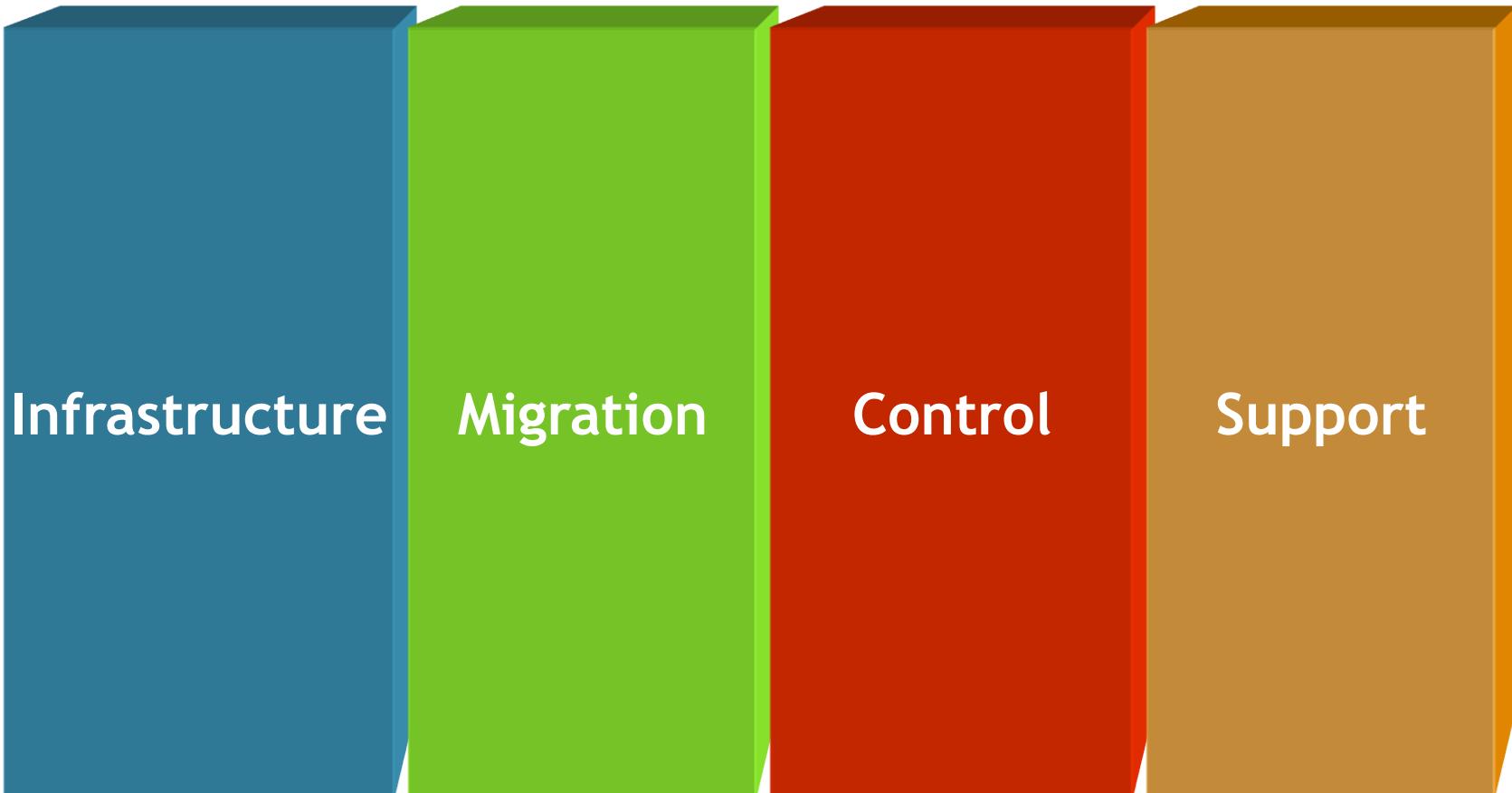
Development of Technologies In-House:

- Successfully developed control panel, AD sync and PST manager in-house



INTERMEDIA

THE REAL LITMUS TEST FOR HOSTED EXCHANGE PROVIDERS





INTERMEDIA

HOW INTERMEDIA COMPARES

Infrastructure

Premium architecture:

- 99.999% uptime
- Regular backups and real time replication
- Five tier-4 datacenters (4 US, 1 UK)
- EMC, Dell, Cisco HW
- Ensures email's fastest possible roundtrip

Migration

Exchange Concierge™:

- Calls and handholds you through entire migration - FREE!
- Active Directory data imports < 1 hr
- Includes each user's entire mailbox, calendar, task and contacts

Control

HostPilot® Control Panel:

- On-premise control
- Easy to delegate admin tasks

Sync on-premise and Intermedia apps

Access the latest apps (e.g. Exchange 2010)

Support

24x7 phone and email access:

- Average hold time 40 secs or less
- All support staff Microsoft and RIM certified



INTERMEDIA

OUR OFFERINGS

What's included:

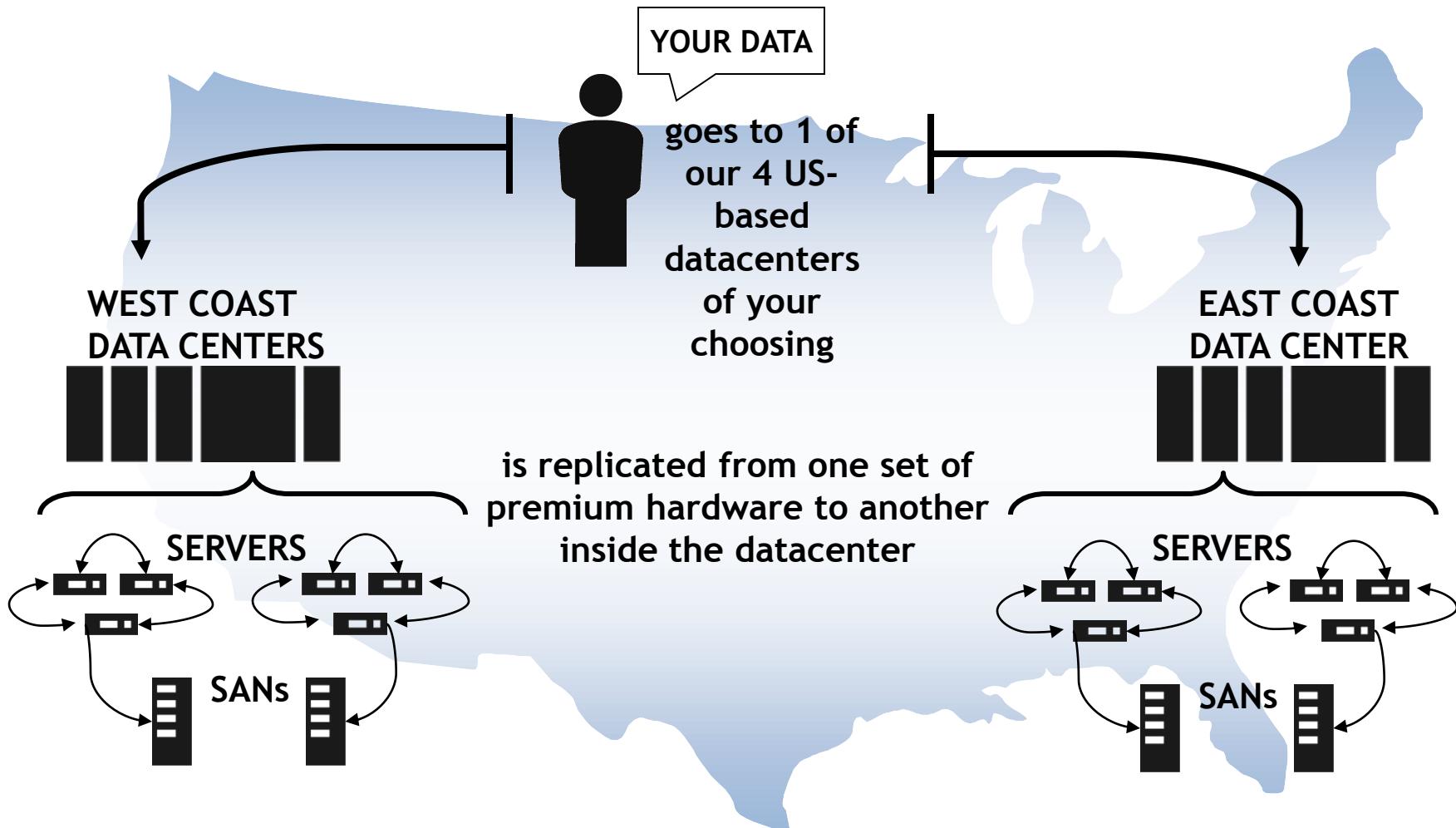
- 5 or 25 GB per hosted mailbox
- 24x7x365 world-class support
- Free migration to Exchange 2010 with Exchange Concierge™
- Outlook Web App 2010
- Premium antivirus and antispam
- 99.999% financially backed uptime SLA
- HostPilot™ Control Panel

Available add-ons:

-  BlackBerry Enterprise Server, ActiveSync for iPhone
-  Outlook 2010
-  PST Manager
-  Fax via Email
-  Hosted OCS 2007
-  Sharepoint
-  Email compliance options:
Secure Mail, Archiving and
MessageMirror



INTERMEDIA INFRASTRUCTURE

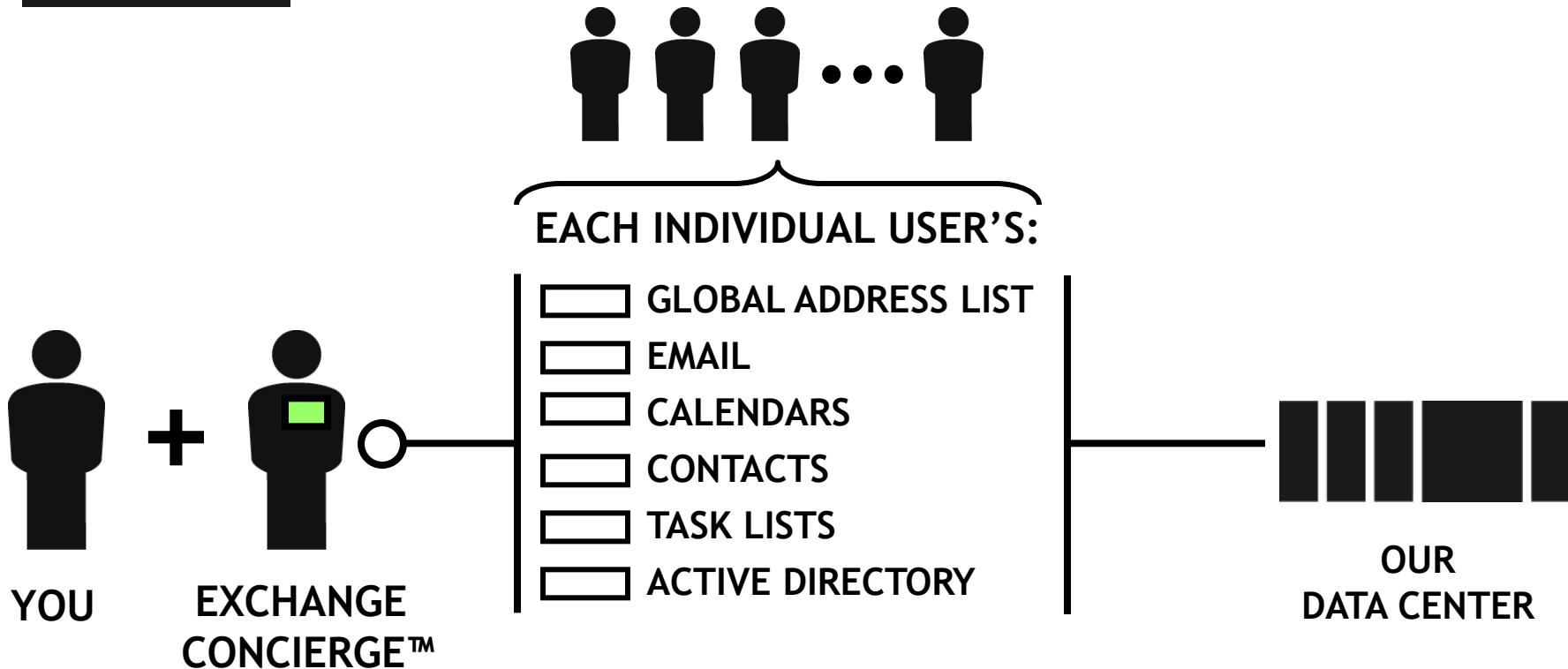


Fortune 500 company-caliber architecture. 99.999% uptime.



INTERMEDIA

INTERMEDIA MIGRATION



We provide rapid setup and free, dedicated support throughout the entire migration.

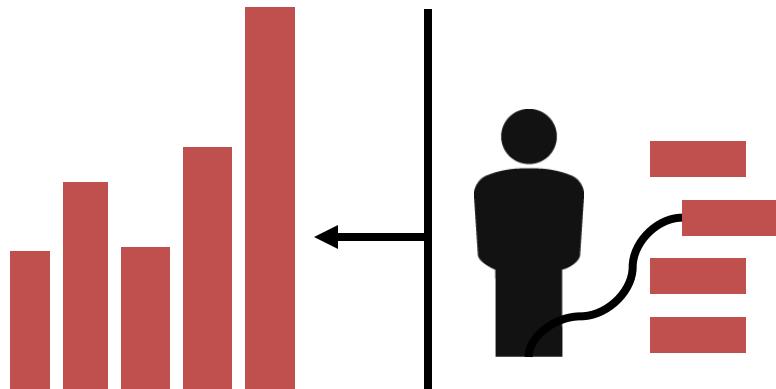
You control the pace and cutover time.



INTERMEDIA CONTROL



Get total control 24/7 with our proprietary HostPilot platform



Synchronize your on-premise and Intermedia apps with our proprietary tools



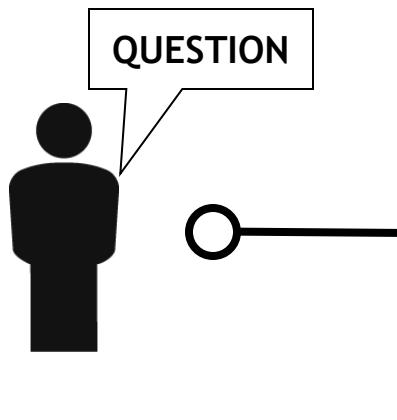
YOUR PREMISES

The single point of control for all your business communications.

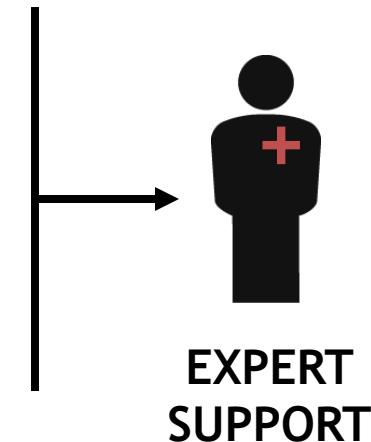


INTERMEDIA

INTERMEDIA SUPPORT



One of our 70 expert Microsoft and RIM certified support staff will answer your call in less than 1 minute



EXPERT
SUPPORT



Thank You!

New Reports just published by The Radicati Group:

- **On-Premises Corporate Unified Communications Market, 2010-2014**
- **Hosted Unified Communications Market, 2010-2014**
- **EMEA Hosted Email Market, 2010-2014**
- **APAC Hosted Email Market, 2010-2014**

You can view all our reports at www.radicati.com