



The Radicati Group, Inc.
www.radicati.com

Why HD Voice is a game-changer for Network Providers

A Radicati Group, Inc. Webconference

9:30 am, PT
January 28, 2009



Speakers & Agenda



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Speakers:

- **Jon Doyle**, VP of E-Discovery Services, **CommuniGate Systems**
- **Dr. Ulrich Hammerschmidt**, VP Innovation Projects, **T-Systems Austria**
- **Larry Golob**, Senior Director Business Development, **Global IP Solutions**

Agenda:

- *Presentation from CommuniGate*
- *Speaker Panel Discussion – moderated by Sara Radicati*
- *Audience Q & A session*



HD VOICE

Exceptional Business Communications



Visit www.MobileOffice.biz today for a free 30-day trial of HD Voice, and UC for the SMB

Exceptional Business Communications

- Exceptional **Corporate History**
 - Founded over 19 years ago
 - Profitable for over 15 years
 - Worldwide presence, with offices in the USA, Italy, Germany, France, UK, Japan, Taiwan and Russia
- Exceptional **Technology**
 - 150 million users depend upon us daily!
 - Powers 8 Tier-1 carriers and over 250 Tier-2 carriers globally
 - Record setting performance, reliability and scalability
 - Readily extensible and easy to integrate
- Exceptional **Simplicity**
 - Rapid deployment with ASP/Hosted and in-house options
 - Platform agnostic; any desktop, any server.
 - Compact, efficient and easy to operate

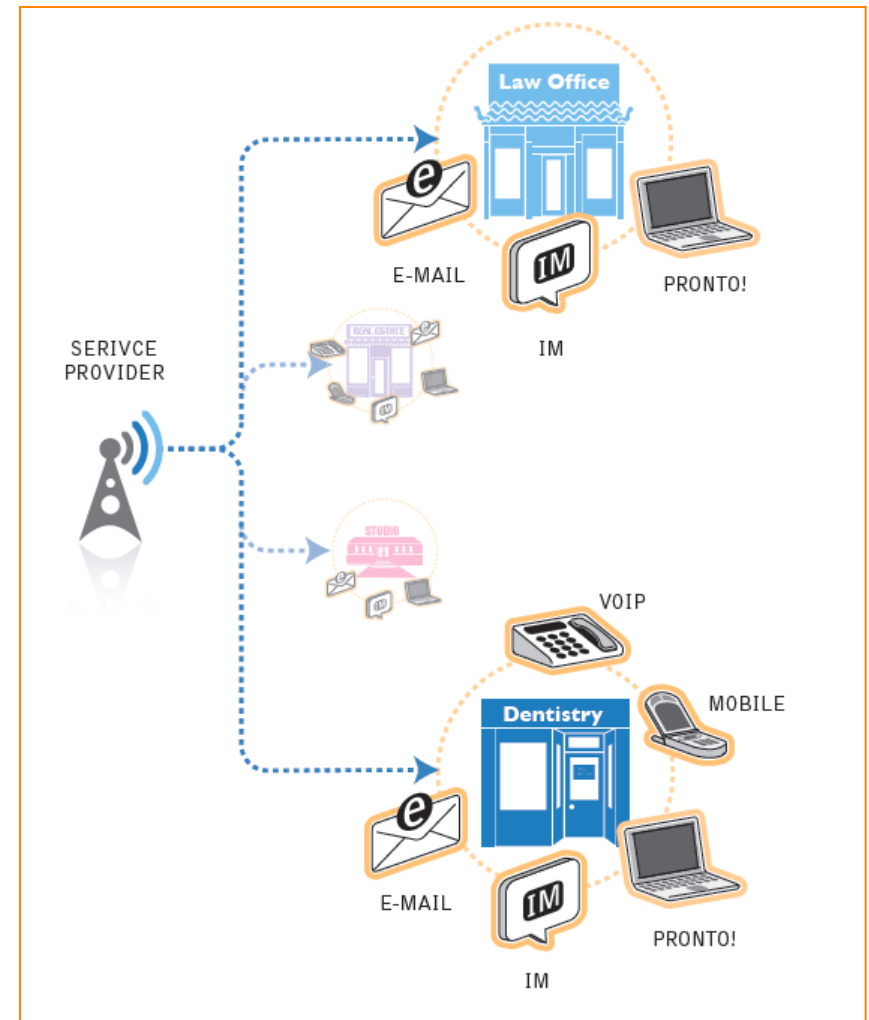


What We Do – UC CENTREX mobileOFFICE

A carrier-grade hosting platform to deliver small business applications and services

Unified Communication for the SMB:

- Blackberry Style Services
- Groupware and collaboration
- HD Telephony & mVoIP
- Vertical application integration, e.g.:
 - Tax and Accounting Software
 - Practice Management Software



CommuniGate Systems Product Segmentation

Mobile Operators

mobileOFFICE

Service Providers

UC CENTREX

Businesses

voiceplus
messageplus

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Mobile Operators

mobileOFFICE

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UC CENTREX

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HD

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Pronto! – FMC Client

The screenshot displays the Pronto! FMC Client interface, which is a unified communications client. The top bar shows the user's name, John Smith, and navigation buttons for Call, Feedback, IM, Preferences, and Log Out. The main interface is divided into several sections:

- Telephony:** A sidebar on the left with options for New, History, and Voice Mail.
- Calls:** A central panel showing a list of active calls. Each call entry includes a status (Connected), duration, and contact information. The calls listed are:
 - Doe, Jane (VP, Operations, jane@domain.com, 0:05)
 - Jones, Janice (Manager, Technical Services, janice@domain.com, 0:04)
 - Walsh, Jerry (Project Manager, jerry@domain.com, 0:03)
 - Wilson, Joe (CTO, joe@domain.com, 0:02)
- IM:** A sidebar on the right showing a list of contacts. The contacts listed are:
 - Jane Doe (Online)
 - Janice Jones (Online)
 - Jerry Walsh (Online)
 - Joe Wilson (Online)
- IM Window:** A separate window titled "Karim" showing a conversation with Alexia Boronali. The message history shows:
 - Alexia Boronali (1:18 AM): Hello Karim

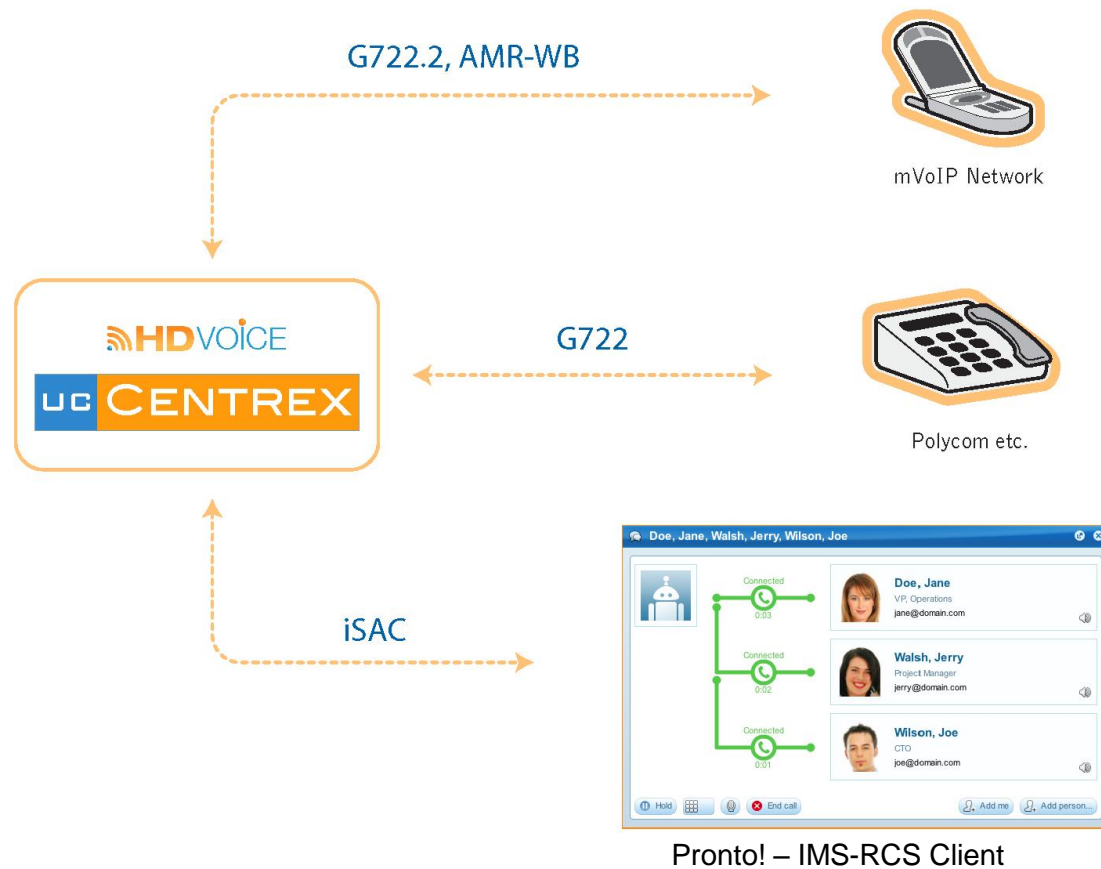
At the bottom of the interface, there is a section titled "CommuniGate Pro" which states:

CommuniGate Systems offers a Unified Communications solution based on open standards based communications for Messaging/Presence, VoIP and Mobility. We bring this solution either as an installed solution onsite or offered as a hosted solution.

CommuniGate Pro provides enterprises with a simple and reliable technology with key benefits like:

Pronto! The IMS-RCS Client

Ready for HD Voice Ubiquity?



Pronto! – IMS-RCS Client



Available now at www.MobileOffice.biz

Deutsche Telekom ICSS - ■ ■ ■ Deutsche Telekom

- ICSS - Serves the wholesale requirements of the Deutsche Telekom Group entities
- Contracts with more than 700 carriers and service providers worldwide
- Delivery of Unified Communications as a “hosted white label” product for Tier2/3 carriers leveraging CommuniGate UC Centrex.
- One of the biggest voice traders worldwide: More than 21 billion voice minutes (end of 2008). Voice quality and business grade services are important for customer satisfaction and retention. HD Voice is an exciting proposition that will unlock the values of VoIP
- Experienced international carrier with capabilities on a global basis, enabling Tier 2/3 players to “gain access” with our Hosted Offerings such as those by CommuniGate Systems.

- Recognized leader in world class voice and video processing technology for IP networks
- Voice processing technology enabling CommuniGate's Pronto!
- True HD Voice Experience – offering HD Voice since 1999
- Enables developers to offer the highest quality regardless of network conditions
- GIPS software is deployed in nearly a billion end-points



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Thank You!

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- **On-Premises Email & Collaboration Market, 2009-2013**
- **Instant Messaging Market, 2009-2013**
- **Email Archiving Market, 2009-2013**
- **Email Platforms for Service Providers Market, 2009-2013**

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